

NIT No. - EdCIL/DES/LL/2026/006

Name: Request for proposal for selection of service provider for “establishment of platform for language learning lab” across different states in India

Response to Pre-Bid Queries

S No.	Organization	RFP Section No.	Page no.	Clauses as per RFP	Clarification Sought	Pre-Bid Query Response
1.	Academy for Computer Training (Guj.) Pvt. Ltd. (Words Worth)	6.2 Eligibility Criteria Point 2	34	S. No. 6: “The bidder should be CMMI-3 or above certified organisation.” Documentary Evidence: Copy of valid certificate(s).	We request that the requirement of mandatory CMMI-3 or above certification may kindly be removed / made non-mandatory, or provision may be made for acceptance of equivalent quality/process credentials. The scope of this RFP is primarily focused on establishment, deployment and support of Language Learning Labs, including an offline language learning platform, development/customisation of multilingual digital learning content, installation, training and maintenance. CMMI certification is generally a process-maturity certification and is not, by itself, a direct measure of capability in language-learning platforms, digital language content development, language pedagogy, deployment or large-scale implementation.	No change in the Tender Conditions

					The RFP already provides substantial and more directly relevant eligibility requirements relating to organisational experience, implementation of software solutions in schools, similar work orders and ISO 9001/ISO 27001 certification. Further, restricting participation through CMMI-3 may exclude established and experienced Language Lab OEMs/service providers who possess demonstrated Government implementation capability but do not hold CMMI certification. Accordingly, to encourage wider participation of technically competent and experienced Language Lab OEMs and to ensure competition without compromising quality, we request that CMMI-3 may kindly be deleted as a mandatory eligibility criterion or accepted as an optional/equivalent credential.	
2.	Academy for Computer Training (Guj.) Pvt. Ltd. (Words Worth)	Chapter V – Scope of Work / 5.4 and Chapter VII – Delivery Timeline & SLAs	19–21 and 36	Clause 2.4 requires development/customisation of Core Learning Modules for the identified tribal languages, including alphabet,	We request that a minimum period of 90 calendar days be permitted for development/customisation of the required tribal-language digital content from the date of receipt of the final language/content inputs and formal	Refer corrigendum-01

				vocabulary, sentence, pronunciation/speaking, listening, quiz/assessment and multilingual translations. The delivery timeline provides T+30 for delivery of Language Lab Equipment/Software and T+45 for installation, training and handholding.	approval/confirmation of the content framework by the Client. The requirement involves development of customised content for Santali, Munda, Koraga and Kadar, including native-language scripts/orthography, vocabulary and sentence structures, Hindi/English translations, native-speaker audio recording, pronunciation material, interactive exercises, assessments and subsequent integration with the Language Learning Platform. Such content cannot be responsibly developed through simple configuration of an existing platform; it requires linguistic validation, native-speaker engagement/recording, instructional sequencing, multimedia production, quality assurance and platform integration/testing. Words Worth already has the requisite language-learning platform, technology and content-development capability and can undertake the required development. However, ensuring accuracy and usability of newly developed tribal-language content within an accelerated T+30 software-delivery window may	
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					compromise the quality and authenticity of the learning material. We therefore request that the RFP may kindly provide 45 calendar days for development, validation, integration and readiness of the customised content, preferably counted from receipt of complete language/content inputs and approval of the content framework. Equipment procurement/delivery may continue as per the existing schedule, with software/content installation and final commissioning aligned to the revised content-development timeline.	
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Corrigendum 01

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1. Delivery Timeline & SLAs

S.No.	Milestone	Existing Timeline (In Calendar Days)	Revised Timeline (In Calendar Days)
1.	Acceptance of Work Order	T+3	T+3
2.	Submission of Performance Bank Guarantee.	T+14	T+14
3.	Proof of Concept and Pre-Delivery Inspection (for equipment)	T+15	T+15
4.	Delivery of Language Lab Equipment/Software at Tribal Research Institutes.	T+30	T+45
5.	Installation, Training and Handholding of Language Lab at Tribal Research Institutes.	T+45	T+60

Rest all other terms & conditions of the tender will remain same.

Sd/-
Chief General Manager (DES)
EdCIL (India) Ltd