Responses of Pre-Bid Queries

EDCIL/DES/FMS/NITIE/JULY/001

S.no	From	Section No. and Page No. of RFP	Clause as per RFP	Clarification Sought	Response
1	3i Infotech	Chapter IV/ 2.1.a.III	Passives – cabling, connectors, sockets, crimping, wiring, display cables and all other sundries that are essential for an active device to be fully operational	Who will provide the required passive components e.g. Cable /connectors /sockets etc. to carry out this Job .	Passive components which are essential for an active device to be fully operational will be provided by NITIE. However, tools to support the passive components for operational purpose should be provided by bidder.
2	3i Infotech	Chapter IV/ 2.1.a.VI	Support 24 X 7 for the tenure period of 06 months from the issue of the work	Does bidder has to provide the man shift 24x7 support or can it be handled by providing through remote support, please confirm.	The vendor is required to provide 24x7 onsite support by deploying resident engineers round the year (all 365 days).
3	3i Infotech	Chapter IV/ 2.2.b	The bidder has to take up with the respective Warranty / AMC vendors and ensure closing the same within the stipulated SLA.	Does this means all the Assets mentioned under Annexure I & Annexure II are covered under the AMC contract of some other vendor or Under OEM warranty , please clarify .	All the equipment mentioned in tender are out of warranty.
4	3i Infotech			If Not then please specify the respective AMC /Warranty start Date of All equipment's mentioned under Annexure I & II .	Not applicable
5	3i Infotech	Chapter IV/ 2.2.d.1	Network maintenance and monitoring	Do you have any Network Performance monitoring tool for the Bandwidth, traffic, fault and	NITIE does not have such tools.

				performance mentoring , please confirm.	
6	3i Infotech	Chapter IV/ 2.2.d.5	Network security and Audit.	Under this clause , bidder's roles is limited to sharing the required details to the Audit team(Third-party or internal), please confirm	Tender is self-explanatory. Further successful bidder's role is to provide required details to the Audit team. Also any recommendation/observation by the audit team shall be implemented by the successful bidder in consultation with NITIE.
7	3i Infotech	Chapter V/5.1.6	The bidder should have managed a minimum of 250 wireless and 500 wired network nodes, 5 Servers, 150 desktops / Laptops & 50 printers (includes stand alone and network Printers) in the last 3 years.	In the standard work orders it is difficult to specify the count of wireless and wired nodes , so request you to accept the order details with devices counts.	In most of the work orders, quantity of equipment is clearly mentioned. However still if quantities' denomination is absent then certification from end client maybe attached for ready reference.
8	3i Infotech	Chapter V/5.1.12	Solvency certificate issued from bank of bidder for minimum value of Rs. 1 Crores; not more than 6 months old.	We assume that the Solvency certificate will not be older than 6 months form issuing date of this tender document ,please confirm.	Yes, the solvency certificate should not be more than 06 months old from the issuing date of tender.
9	3i Infotech			Incase of unavailability of the solvency certificate do you accept any other relevant credentials, please confirm .	No Change
10	3i Infotech	Chapter V/5.4	Number of clients serviced in the last 2 years	We understood that the full credit will be given to the bidder based on the number of project executed .(for 3 project during last three years full marks will be awarded)	It should be read as: 1 client per year = 5 marks 2 clients per year = 10 marks 3 clients per year = 15 marks
11	3i Infotech	Chapter V/5.5	Certification -ITIL	We assume that under ITIL certificate we have to provide	Under ITIL certification, bidders have to provide the personnel specific certification. Further, the

				the personnel specific certification, please confirm.	employee carrying the certification should be on rolls of the bidder's organization.
12	3i Infotech		Bidders may preferably have proven track record in supplying the specified item(s) as service agency or AMC contracts or supply of services to educational institutions of national repute/ importance.	Under this clause we request you to accept the order executed for the central government department.	As per corrigendum - 2
13	3i Infotech		Minimum Manpower requirement	Please specify the service window for the various category of the resources.	The vendor is required to provide 24x7 onsite support by deploying resident engineers round the year (all 365 days).
14	3i Infotech		General Query	Do you have any existing call Logging tool, please confirm.	Currently call logging tool/ ticket generation system is being developed for NITIE by itself. It will be rolled out latest by 20th Oct, 2021.
15	CMS Computers			Request you to kindly share status (Working or not working) and date of purchase of the equipment. This is required to find and identify and calculate the cost of spares and items which are end of life.	As per annexure - I
16	CMS Computers	6.4 Minimum Manpower requirement	The Vendor should provide the resident engineers from Monday to Sunday (with the staggered weekly off/holiday and time assigned by the institute) and as and when required by the	Kindly clarify that are the bidder is required to bid for the same qty of resources as mentioned in the RFP. Or keeping in view the support from Monday to Sunday as mentioned in the RFP and to	The vendor is required to provide 24x7 onsite support by deploying resident engineers round the year (all 365 days).

			Institute. In addition to the above, the vendor is expected to provide 24X7 remote supports.	maintain the presence of the resources the bidder is required to add additional resources? As the Network Engineer and Application Engineer cannot compensate/ accomodate each others work.	
17	CMS Computers	6.4 Minimum Manpower requirement	The vendor may be is required to provide support (as and when required) during all Institute's events including Sunday/Holiday	In order to calculate & understand the requirement better pls share that data of events in last year.	Last year was the year of pandemic, so its data doesn't make any relevance here.
18	CMS Computers	Annexure-XIV	Price Bid	There is a difference in the item no 2 in the price bid mentioned on the RFP and the excel sheet Price. Kindly clarify which one will prevail.	Kindly refer the tender document. It shall prevail any other credential.

Annexure- I

Sr. No.	Material	Description	Count	Date
	INVENTRY OF COMPUTER SYSTEMS/SERVERS/LAPTOPS/PRINTERS			
	Below mentioned quantities are tentative and are subjected to ± 5% of all the meterial mentioned below.			
1	**Desktop PC**	HP Compaq DC 7900,Core2 Duo	1	NA
2		HP Compaq DC 7700, Pentium R	11	NA
3		HP Compaq DC 7900, Pentium R	3	01/02/2009
4		HP Compaq Dx 2000MT, Pentium R	1	01/05/2005
5		Dell Optiplex 3020,	8	NA
6		i-Ball, Intel i3 Processor	1	NA
7		Dell, Intel i5 Processor	8	NA
8		Dell Optiplex 3020, Intel i5Processor	58	24/11/2016
9		Lenovo, Intel i5 Processor	2	NA
10		Datamini MGHC i5,Intel i5 Processor	1	01/05/2003
11		All in one, Intel i7 Processor	1	NA
12		Dell, Intel i7 Processor	9	27/07/2019
13		IS4iS, Intel i7 Processor	1	NA
14		HP 280G4MT, Intel i7 Processor	1	01-09-2020
15		Lenovo, Intel i7 Processor	84	16/05/2019
	Total No. of Desktop PC		**190**	
16	**LAPTOP**	HP Elitebook 8470P	5	18/10/13
17		HP Probook	2	NA
	Total No. of Laptop		7	
18	**Printer**	Colour Laserjet Pro M254dw	1	17/01/2020
19		HP Colour Laserjet CM1312MFP	2	NA
20		HP Colour Laserjet CP2025	3	01/02/2009
21		HP DESKJETINK ADVANCE 1515	1	NA
22		HP Laserjet 1022	19	01/10/2007
23		HP Laserjet 2200	1	NA

24		HP Laserjet 2420DN	4	01/10/2006
25		HP Laserjet 3050	6	01/10/2007
26		HP Laserjet 5200tn	1	NA
27		HP Laserjet M1136 MFP	16	07-09-2018
28		HP Laserjet M1319FMFP	5	NA
29		HP Laserjet M202N	1	NA
30		HP Laserjet P2014	6	01/02/2009
31		HP Laserjet P3005dn	2	01/07/2010
32		HP Laserjet P3015	1	01/10/2013
33		HP Laserjet Pro 400 Colour M451dn	2	NA
34		Laserjet M1213NFMFP	1	NA
35		Laserjet Pro MFP M128fN	2	07-10-2019

Servers

Sr.No.	Model No.	Mode	RAM	Processor	OS	Date
1	HP Proliant DL180G6	Hardware	16 GB	Xeon 2.40 GHz	2K8 R2 Enterprise	NA
2	HP Prroliant DL180G6	Hardware	32 GB	Xeon 2.40 GHz	2K8 R2 Enterprise	NA
3		Virtual				NA
4	HP Proliant DL180G6	Hardware	16 GB	Xeon 2.40 GHz	2K8R2 Datacenter	NA
5	Dell Optiplex 3020	Hardware	8 GB	Core i5 3.20 GHz	2016 Standard	NA
6	Dell Precision Tower 7810	Hardware	32 GB	Xeon 2.40 GHz	2016 Standard	NA
7	Dell Optiplex 3020	Hardware	8 GB	Core i5 3.20 GHz	2016 Standard	NA

List of Switches/Access Point/ Wireless controller

Sr No.	Department	No. of Switch	Switches Model No.	SW Vender	No. of Port	Date
	DISC	**1**	**WS-C4503-E (core switch)**	**Cisco**	**LAN-18, Fibre-14**	NA
1	Administration	1	WS-C2960-24TT-L	Cisco	24	NA
2	Account	3	WS-C2960-48TC-S	Cisco	48	NA
			WS-C2960-24TT-L	Cisco	24	NA
			Catalyst Express 500 Series (WS-CE500-24LC)	Cisco	24	NA
			TP Link		5	NA
3	Academic		Tplink		5	NA
		1	SG350-28	Cisco	24	NA
4	DISC	4	WS-4503-E	Cisco	1-12 Giga port/6G 1Console & 1MGT	NA
			WS-C2960-24TT-L	Cisco	24	NA
			WS-C2960-48TC-S	Cisco	48	NA
			WS-C2960-24TT-L	Cisco	24	NA
5	Estate	1	WS-C2960	Cisco	48	NA
			D Link		5	NA
6	SRIC	1	WS-C2960-24TC-S	Cisco	24	NA
7	CPSC					NA
8	Hostel 2 (Vikram Sarabhai Hall)	4	WS-C2960-48TC-S	Cisco	48	NA
			WS-C2960-48TC-L	Cisco	48	NA
			WS-C2960-48TT-L	Cisco	48	NA

					NA
		WS-C296024TC-S	Cisco	24	
9	Taylor Hall Hostel 6(GR Flr)	A5500-24G-SFP EI JD374A	HP	24	15/09/2014
	Hostel 6(3rd Flr)	A5120-24G-PoE + EI JG236A	HP	24	14/07/2017
	Hostel 6(6th Flr)	A5120-24G-PoE + EI JG236A	HP	24	14/07/2017
	Hostel 6(9th Flr)	A5120-24G-PoE+ EI JG236A	HP	24	14/07/2017
	Hostel 6(12th Flr)	A5120-24G-PoE+ EI JG236A	HP	24	14/07/2017
	Hostel 6(15th Flr)	A5120-24G-PoE+ EI JG236A	HP	24	14/07/2017
10	Hostel 5(2nd Flr	7848-5993-9EFC	HP	24	NA
	Hostel 5(6th Flr)	4431-92E6-ADF8	HP	24	NA
11	ALB Library (Ground B)	SG300-52(48)	Cisco	52	10-12-2017
	ALB HPE -Ground B	5130-EI	HPE	28	NA
	ALB Cisco -Ground A	SG350-28	Cisco	28	14/7/2017
	ALB HPE -Ground A	5130-EI	HPE	28	
	ALB Cisco -1st floor A	SG300-52	Cisco	52	28/7/2016
	ALB Cisco -1st floor B	SG300-52	Cisco	52	
	ALB Cisco -2nd floor A	SG350-28	Cisco	28	NA
	ALB Cisco -2nd floor B	SG350-28	Cisco	28	28/7/2016
	ALB HPE -2nd floor A	5130-EI	HPE	28	NA
	ALB HPE -2nd floor A	5130-EI	HPE	28	NA
	ALB HPE -2nd floor B	5130-EI	HPE	28	NA
	ALB HPE -2nd floor B	5130-EI	HPE	28	NA
	ALB Cisco -3rd floor A	SG300-28	Cisco	28	07-12-2017
	ALB Cisco -3rd floor B	SG300-28	Cisco	28	
	ALB Cisco -4th floor A	SG300-28	Cisco	28	
	ALB Cisco -4th floor B	SG300-28	Cisco	28	
	ALB Cisco -5th floor A	SG300-52	Cisco	52	NA
	ALB Cisco -5th floor B	SG300-52	Cisco	52	NA
	ALB HPE -5th floor A	5130-EI	HPE	28	NA

Note: column 3 (count values) shown per group: 7, 2, 2(3), 2(7), 2(3), 6(1), 2(7), 2(7), 6

Sr No	Location	Qty	Model	Make	Ports	Remarks
	ALB HPE -5th Floor A		5130-EI	HPE	28	NA
	ALB HPE -5th floor B		5130-EI	HPE	28	NA
	ALB HPE -5th floor B		5130-EI	HPE	28	NA
	ALB Cisco -6th floor A	2	WS-C2960-48TC-L	Cisco	48	NA
	ALB Cisco -6th floor B		SG300-28	Cisco	28	NA
12	Placement	2	D Link		5	NA
13	Dean Room's	1	DIGISOL		5	NA
14	Telephone Exchange					NA
15	Director Office		WS-C2960-48TS-S	Cisco	48	NA
			WS-C2960-48TT-L	Cisco	48	NA
16	Board Dept	1	TP Link	Cisco	5	NA
17	Register Dept	1	DIGISOL	Cisco	5	NA
18	Guest House	1	WS-C3560-48TS	Cisco	48	NA
19	MDP	2	DIGISOL	Cisco	5	NA
			WS-C2960-24TC-5	Cisco	24	NA
20	Indravati_ Type-2	1	WS-C2960S-48TS-S	Cisco	48	NA
21	Hoogli_Type-3	1	WS-C2960S-48TS-S	Cisco	48	NA
22	Ravi_Type-2	1	WS-C2960S-48TS-S	Cisco	48	NA
23	Yamuna_Type-2	1	WS-C2960S-48TS-S	Cisco	48	NA
24	Brahmaputra_Type-1	1	WS-C2960-48-TC-L	Cisco	48	NA

25	Kshipra_Type-1	1	WS-C2960-24TT-L	Cisco	24	NA
26	Godavari_Type-5	1	Cisco 2960 Series SI	Cisco	48	NA
27	Satlaj(PGPM)_Type-5	1	Cisco 2960 Series SI	Cisco	48	NA
28	Narmada_Type-5	1	Cisco 2960	Cisco	48	NA
29	Kaveri_Type-5	1	Dlink 5-port 10/100 Desktop Switch	Cisco	5	NA
30	Sindhu_Type-4	1	WS-C2960-8TC-L	Cisco	8	NA
31	Ganga_Type-4	1	WS-C2960-24TC-S	Cisco	24	NA
32	Jhelum_Type-4	1	WS-C2960S-48TS-S			NA
33	Tapti					
34	Vyas					

Details of the Access Point and Wireless Controller			
Sr.No.	Make & Model	Quantity	Date
1	Cisco AP MR42	3	22/11/2019
2	Arista Ap (ALB) – C-65	168	11/10/2016
3	Arista AP (Hostel)- C-55	142	11/10/2016