

Response to Pre-Bid Queries:

S.No.	Clause No	Page No		Clarification Sought	EdCIL Response
1	Clause 8.6, Payment Terms	49	Payment to the Supplier shall be made in Indian Rupees through account payee cheque / NEFT / RTGS, Payments will be done only on the back-to-back basis on receipt of the related payment/funds from the end client, subject to acceptance of the deliverables from the end client as per the submission of the required document.	kindly confirm if MSME registered bidders have a relaxation on the credit period, i.e., for MSME bidders will the payments be made monthly or quarterly	No Change
2	9.8 Annexure H, Eligibility Criteria	67,68	A certificate from Statutory Auditor/Chartered Accountant clearly specifying the turnover during the last three financial years as per Annexure J Part A (i.e., 2017-18, 2018-19 & 2019-20).	Kindly confirm if CSP can submit the standard turnover certificate	No Change.
3	9.8 Annexure H, Eligibility Criteria	68	The Bidder (in case bidder is the authorize partner of CSP) should have minimum Average Annual turnover of at least Rs. 50 Cr for last three financial years i.e., 2017-18, 2018-19 & 2019-20.	We request to bring down the Average annual turnover to 30 Cr, as this is restricting other bidders who are capable of doing business	No Change. , MSME guidelines of Government of India are being followed keeping in view the requirements of the scope of work as specified in RFP
4	9.11, Annexure K , Technical Evaluation Criteria	73	The Bidder should have Cloud Service Projects of Central Government/ State Government/ PSUs in the last three financial years. (i.e., from 01.04.2018 to the bid submission date)	We request you to kindly allow Reputed Pvt. Sector also, as now a days private companies have hardened their job evaluation, which makes bidder more experienced and technically sound.	No Change.

S.No.	Clause No	Page No		Clarification Sought	EdCIL Response
5	9.11, Annexure K, Technical Evaluation Criteria	73	The Bidder should have Cloud Service Project of more than 1 Cr project value in last 3 years (i.e., from 01.04.2018 to the bid submission date) from a single project.	We request you to kindly allow Reputed Pvt. Sector also, as now a days private companies have hardened their job evaluation/ audit criteria etc, which makes bidder more experienced and technically sound.	No Change. The projects can be from Govt./Enterprise.
6	9.11, Annexure K, Technical Evaluation Criteria	74	The Bidder should have Cloud service Projects from State or Centre Govt. university or from any Institutions of National Importance in the last three financial years. (i.e., from 01.04.2018 to the bid submission date)	We request you to kindly allow Private Institute also, as the number of students in these institutes are also high and they are updating themselves to match it with government.	Refer to Corrigendum 1 Point 1
7	8.6 Payment Terms	49	<p style="text-align: center;">8.6 Payment Terms</p> <p>I. Payment to the Supplier shall be made in Indian Rupees through account payee cheque / NEFT / RTGS, Payments will be done only on the back-to-back basis on receipt of the related payment/funds from the end client, subject to acceptance of the deliverables from the end client as per the submission of the required document.</p>	We request for amendment in payment terms. The payment should be done to successful bidder on quarterly basis and should not depend upon the payment made to EDCIL by the end user.	No Change.

S.No.	Clause No	Page No		Clarification Sought	EdCIL Response
8	8.17 Indemnity	53	<p>The Bidder shall indemnify the Purchaser from and against any costs, loss, damages, expense, claims including those from third parties or liabilities of any kind howsoever suffered, arising or incurred inter alia during and after the Contract period out of:</p> <p>i. Any negligence or wrongful act or omission by the Bidder or the Bidder's Team or any third party associated with Bidder in connection with or incidental to this Contract; or</p> <p>ii. Any breach of any of the terms of the Bidder's Bid as agreed, the Tender and this Contract by the Bidder, thesis' Team or any third party.</p> <p>iii. Any infringement of patent, trademark/copyright arising from the use of related services or any part thereof.</p>	<p>Here in Indemnity is uncapped. We request you to CAP intensity at TCV</p>	<p>No Change.</p>
9	9.11 Annexure K - Technical Evaluation Criteria:	72	<p>The Bidder should have Cloud Service Projects of Central Government/ State Government/ PSUs in the last three financial years. (i.e., from 01.04.2018 to the bid submission date)</p>	<p>We request for amendment in this clause The Bidder should have Cloud Service Projects of Central Government/ State Government/ PSU/Enterprise in the last Seven financial years. (i.e., from 01.04.2014 to the bid submission date)</p>	<p>No Change.</p>

S.No.	Clause No	Page No		Clarification Sought	EdCIL Response
10	9.11 Annexure K - Technical Evaluation Criteria:	72	The Bidder should have Cloud Service Projects of Central Government/ State Government/ PSUs in the last three financial years. (i.e., from 01.04.2018 to the bid submission date)	We request for amendment in this clause The Bidder should have Cloud Service Projects including colocation services/datacentre hosting services of Central Government/ State Government/ PSU in the last Seven financial years. (i.e., from 01.04.2014 to the bid submission date)	No Change.
11	9.11 Annexure K - Technical Evaluation Criteria:	72	The Bidder should have Cloud Service Project of more than 1 Cr project value in last 3 years (i.e., from 01.04.2018 to the bid submission date) from a single project.	We request for amendment in this clause. The Bidder should have Cloud Service Project of more than 1 Cr project value from a single project at the time of bid submission date	No Change. The projects can be from Govt./Enterprise.
12	9.11 Annexure K - Technical Evaluation Criteria:	73	The Bidder should have Cloud service Projects from State or Centre Govt. university or from any Institutions of National Importance in the last three financial years. (i.e., from 01.04.2018 to the bid submission date)	We request for amendment in this clause where in experience of Cloud service Projects from State or Centre Govt. university or from any Institutions of National Importance /PSU/State Govt/BFSI/Central Govt in last seven financial years	Refer to Corrigendum 1 Point 1

S.No.	Clause No	Page No		Clarification Sought	EdCIL Response
13	9.8 Annexure H - Eligibility Criteria clause 11	67	The Bidder (in case bidder is the CSP) or the CSP of which the bidder is an authorized partner should have minimum. Average Annual turnover of at least Rs. 400 Cr from Cloud Services for last three financial. A certificate from Statutory Auditor/Chartered Accountant clearly specifying the turnover during the last three financial years as per Annexure J Part A (i.e., 2017-18, 2018-19 & 2019-20).	Kindly Amend this clause as: "The Bidder (in case bidder is the CSP) or the CSP of which the bidder is an authorized partner should have minimum. Average Annual turnover of at least Rs. 100 Cr from Cloud Services for last three financial. A certificate from Statutory Auditor/Chartered Accountant clearly specifying the turnover during the last three financial years as per Annexure J Part A (i.e., 2017-18, 2018-19 & 2019-20)"	No Change.
14	9.11 Annexure K - Technical Evaluation Criteria:	72	The Bidder (in case bidder is the CSP) or the CSP of which the bidder is an authorize partner have Average Annual turnover from cloud services for last three financial years i.e., 2017-18, 2018-19& 2019-20 <ul style="list-style-type: none"> • >=400 Cr and <1000 Cr.:5marks <ul style="list-style-type: none"> • >=1000 Cr and <2000 Cr.: 10Marks • >=2000 Cr: 20Marks 	In order to maintain the healthy completion. Requesting you to Kindly amend this clause as : "The Bidder (in case bidder is the CSP) or the CSP of which the bidder is an authorize partner have Average Annual turnover from cloud services for last three financial years i.e., 2017-18, 2018-19& 2019-20 : <ul style="list-style-type: none"> • >=50 Cr and <75 Cr.:5marks • >=75 Cr and <100 Cr.: 10Marks • >=100 Cr: 20Marks 	No Change.

S.No.	Clause No	Page No		Clarification Sought	EdCIL Response
15	9.11 Annexure K - Technical Evaluation Criteria:	73	<p>The Bidder should have Cloud Service Projects of Central Government/ State Government/ PSUs the last three financial years. (i.e., from 01.04.2018 to the bid submission date)</p> <ul style="list-style-type: none"> • 0 Projects: No Marks • >=0 projects and <3 projects.: 2Marks • >=3 projects and <7 projects.: 5Marks • >=7 projects: 10 Marks 	<p>Kindly amend this clause as: "The Bidder should have Cloud Service Projects of Central Government/ State Government/ PSUs in the last seven financial years. (i.e., from 01.04.2014 to the bid submission date)</p> <ul style="list-style-type: none"> • 0 Projects: No Marks • >=0 projects and <3 projects.: 2Marks • >=3 projects and <7 projects.: 5Marks • >=7 projects: 10 Marks 	No Change.
16	9.11 Annexure K - Technical Evaluation Criteria:	75	<p>The Bidder (in case of CSP) or CSP of which the bidder is an authorized partner should be in leader's quadrant for Cloud Infrastructure as a Service, worldwide as per latest Gartner Report.</p>	<p>MeitY empanelment for providing services to Indian Government departments and agencies set a certain level of service standards for all the empanelled CSPs. Since a very few global CSPs will be able to meet the subjected Gartner clause, requesting authority to consider MeitY Empanelment only so as to encourage healthy participation from all the Indian CSPs as well.</p>	No Change.

S.No.	Clause No	Page No		Clarification Sought	EdCIL Response
17	7.1 General	39	<p>II. The Supplier should provide at least one dedicated technical resource to EdCIL for preparing the technical solution and proposals based on the client requirement.</p>	<p>Kindly confirm if by this, client is expecting an on-premise deployment of manpower at EdCIL's workspace. If yes, kindly specify the expected qualifications and experience.</p>	<p>Refer to Corrigendum 1 Point 2</p>
18	7.1 General	39	<p>III. EdCIL and EdCIL's end client requires server, storage, database, network bandwidth, and relevant operating system and other services on fully secured cloud environment designed in such a way that guarantee zero data loss</p>	<p>Zero data loss cannot be committed as per MeitY guidelines for a single site deployment. Whereas it is providable if DC-DR configurations are in place. Kindly amend the clause accordingly.</p>	<p>Refer to Corrigendum 1 Point 3</p>

S.No.	Clause No	Page No		Clarification Sought	EdCIL Response
19	9.14 Annexure N – Technical Compliance for CSP Services	85	9.14 Annexure N – Technical Compliance for CSP Services Devops, AI & ML, Big Data Etc.	Since these services are available readily with very few MeitY Empanelled CSPs for which they have offerings from own platform. Requesting authorities to allow CSPs to engage OEMs based on actual requirement that arises post WO.	No Change.
20	6.13.3 Phase II - Evaluation of Commercial bids:	33	It is mandatory the list price of CSP Services mentioned in the technical compliance (Annexure N) should be available on the CSP website. The process to get the price from the CSP website (price calculator) should be explained during the presentation by the bidder.	Since the bouquet of services asked in the RFP is vast, majority of the CSPs do not have pricings for all these components listed at their websites/portals. Requesting authorities to let the CSPs submit their pricing as a part of commercial bid for this tender instead of referring the website/portal.	No Change.
21	General		General	Kindly provide details on existing infrastructure of EDCIL, its size, location and underlying technologies so as to provide optimum costs for further hosting and migration.	No Change, this is a Rate contract of cloud services and the requirement will be given by the end client.
22	General		General	Kindly provide details of expected infrastructure for which hosting is to be provided. i.e Compute, storage, network, security elements, etc. with actual quantities.	No Change, this is a Rate contract of cloud services and the requirement will be given by the end client

S.No.	Clause No	Page No		Clarification Sought	EdCIL Response
23	7.1 General	39	VII. The CSP / Supplier should provide all variants of cloud service as mentioned in the Technical Compliance sheet in Annexure N and Annexure O– Infrastructure as a Service (IaaS), Platform as a Service (PaaS) and Software as a Service (SaaS).	We provide cloud platform and support any third-party application to run as SaaS. Your current requirement is for cloud infra and analytics. Hence request you to remove SaaS. Requirement.	Refer to Corrigendum 1 Point 4
24	7.1 General	40	XI. DR site should not be in the same premises as DC site. Both DR and DC sites should lie within India.	We comply to this, however, we have our 2nd data center launched recently. We are awaiting Miety empanelment for second data center. Request you to relax this clause and make this as SLA / Uptime based to meet there requirements of availalbity and scalablity.	No Change.
25	9.8 Annexure H - Eligibility Criteria	67	11. The Bidder (in case bidder is the CSP) or the CSP of which the bidder is an authorized partner should have minimum Average Annual turnover of at least Rs. 400 Cr from Cloud Services for last three financial years i.e., 2017-18, 2018-19 & 2019-20.	11. The Bidder (in case bidder is the CSP) or the CSP of which the bidder is an authorized partner should have minimum Average Annual turnover of at least Rs. 300 Cr from Cloud Services for last three financial years i.e., 2017-18, 2018-19 & 2019-20.	No Change.

S.No.	Clause No	Page No		Clarification Sought	EdCIL Response
26	9.11 Annexure K - Technical Evaluation Criteria:	72	1. The Bidder (in case bidder is the CSP) or the CSP of which the bidder is an authorized partner have Average Annual turnover from cloud services for last three financial years i.e., 2017-18, 2018-19 & 2019-20 •>=400 Cr and <1000 Cr.:5 marks •>=1000 Cr and <2000 Cr.: 10 Marks •>=2000 Cr: 20 Marks	We request you to change this to SLA / Uptime based marking for various services than the financial turnover.	No Change.
27	9.11 Annexure K - Technical Evaluation Criteria:	74	7. Number of Data Centers in India from where the MeitY empaneled Cloud Services are offered (The data centers should be in distinct physical locations) • One location – 0 marks •Two locations – 5 marks •Three locations or more – 10 marks	7. We have 2 data centers in India, second datacenter just started. Request you evaluate based on SLA / uptime than marking based on number of datacenters.	No Change
28	9.11 Annexure K - Technical Evaluation Criteria:	74 & 75	9. SOC Certifications for Cloud services offered by the CSPs: •Not certified for SOC1, SOC2, and SOC3: 0marks •Certified for any one of SOC1, SOC2, and SOC3: 2 mark •Certified for any two of SOC1, SOC2, and SOC3: 5 marks •Certified for SOC1, SOC2, and SOC3: 10 marks	We meet these with our 1st Data Center. We have our 2nd data center launched recently. We are awaiting Miety empanelment for second data center. Request you to consider 1st datacenter for this purpose till we get our second DC empanelled.	No Change
29	9.14 Annexure N – Technical Compliance for CSP Services	79	Basic Service - 1. Compute • Should provide Intel, AMD based processor	• Should provide Intel OR AMD based processor	No Change.

S.No.	Clause No	Page No		Clarification Sought	EdCIL Response
30	9.14 Annexure N – Technical Compliance for CSP Services	84	<p style="text-align: center;">Advance Service - 10. Media</p> <ul style="list-style-type: none"> • Fully Managed service which supports transport, prepare, process, and deliver live and on demand content • This CSP should have services that allows the customers to build intelligent video analytics solutions that can be deployed on cloud. • Should provide capability to integrate with 3rd Party Platform for media storage, machine learning, content protection, monetization campaigns etc. 	Request you to change / remove. this is vendor specific. We provide this service through our market place offerings.	No Change.

S.No.	Clause No	Page No		Clarification Sought	EdCIL Response
31	9.14 Annexure N – Technical Compliance for CSP Services	83	<p>Advance Services - 3.Managed Database Services</p> <ul style="list-style-type: none"> • It should be cloud managed platform for following database • RDBMS (MS SQL server, MySQL, Postgresql, Maria DB) <ul style="list-style-type: none"> • Graph Database • Blockchain Database • NoSQL Database • In Memory Database • MongoDB Compatible Database • All the database platform supports high availability and fault tolerance • All these database platforms should be scalable • Must provide auto scalable serverless platform for MySQL and PostgreSQL • All these databases must support encryption for data at rest and data in transit. <ul style="list-style-type: none"> • Database platform must support multi-region, multi-master replication • Database platform must provide full oversight of your data with multiple levels of security, including network isolation, and end-to-end encryption 	<p>We provide MariaDB, Graph DB, through our marketplace offerings request you to change the clause as below:</p> <ul style="list-style-type: none"> • It should be cloud managed platform for following database • RDBMS (MS SQL server, MySQL, Postgresql) <ul style="list-style-type: none"> • NoSQL Database • In Memory Database • MongoDB Compatible Database • All the database platform supports high availability and fault tolerance • All these database platforms should be scalable <ul style="list-style-type: none"> • All these databases must support encryption for data at rest and data in transit. • Database platform must support multi-region, multi-master replication • Database platform must provide full oversight of your data with multiple levels of security, including network isolation, and end-to-end encryption 	No Change.

S.No.	Clause No	Page No		Clarification Sought	EdCIL Response
32	6.7 Earnest money Deposit (EMD)	28	<p>The bidder should enclose EMD of Rs. 1,00,000/- (One Lakh only) in the form of following:</p> <ol style="list-style-type: none"> 1. Demand Draft from a Nationalized Bank in India Demand Draft drawn in favor of EdCIL (India) Limited and payable at NOIDA OR 2. Bank Guarantee (BG) from a Nationalized Bank in India, the BG should be valid till 180 days from the last date of submission of bid, as per Annexure D OR 3. NEFT/RTGS to the bank details for the transfer of funds is as below: Bank Name - BANK-SBI-DELHI 36830596465 A/c No. - 36830596465 Branch & IFS Code - New Delhi & SBIN0000691 	<p>We would like to apprise you that Government of India has issued a Memorandum Vide Memorandum No-No. F.9/4/2020-PPD dated 12th November 2020 issued by Ministry of Finance Department of Expenditure Procurement Policy Division, Government of India. According to this memorandum bidder has to submit a Bid Securing declaration instead of BG or any other payment mode. We request you to kindly amend this clause as: Bidder has to submit a bid securing declaration against EMD/ bid security.</p>	No Change
33	7.1.II General	39	<p>The Supplier should provide at least one dedicated technical resource to EdCIL for preparing the technical solution and proposals based on the client requirement.</p>	<p>Kindly clarify if this dedicated resource is required on-site or remotely. Also, if the resource is on-site then how the bidder will charge for this resources?</p>	Refer to Corrigendum 1 Point 2

S.No.	Clause No	Page No		Clarification Sought	EdCIL Response
34	7. SCOPE OF WORK	39	The Supplier should provide at least one dedicated technical resource to EdCIL for preparing the technical solution and proposals based on the client requirement.	Can we provide remote support?	Refer to Corrigendum 1 Point 2
35	7.2 Scale-up and scale-down of resources	40	Due care would be taken by the Client in deciding the resources and services needed for every requirement. However, the need for increasing or decreasing the resources and services cannot be ruled out. Accordingly, the Client(s) may scale-down the resources or scale-up the resources as per their requirement, subject to below mentioned clauses.	Should be do Ondemand pricing or reserved, Ondemand is little costly. BOQ needs to mention both the servies type (which services require commitment and which are needed on demand basis)	No Change, this is a Rate contract of cloud services and the requirement will be given by the end client

S.No.	Clause No	Page No		Clarification Sought	EdCIL Response
36	7.4 Migration Services- Point I, II, III	42	<p>Migration Services are not a part of Cloud Managed Services (Refer Clause 7.5) and will have to be taken separately even if Cloud Managed Services have been opted. If the Client does not have expertise to migrate their existing applications to Cloud, the Client can procure the cloud migration services from the Supplier which shall include the following</p> <p>II. Application and Infrastructure Discovery & Portfolio Analysis:</p> <p>III. Define TO BE and Security Architecture for Cloud</p>	Should we include migration in technical/commercial proposal OR we need to exclude this.	Refer to the section Part Two: Commercial bid, Point 3. Part B point 2. Migration services
37	III. Define TO BE and Security Architecture for Cloud (iii)	42	iii. Supplier should propose and, in consultation with the department, finalize the security architecture for the workloads being migrated to cloud.	Please include all the security components in the BOQ, NO BOQ is there as of now in the RFP	No Change, this is a Rate contract of cloud services and the requirement will be given by the end client.
38	IV. The scope of Cloud Managed Services includes the following:	43	<p>Backup (if procured by the Client): Configure, schedule, monitor and manage backups of all the data including but not limited to files, images and databases as per the policy finalized by Client.</p> <p>Restore from the backup where required.</p>	Please define the backup strategy, Frequency and data change size (GB) at each backup	No Change, this is a Rate contract of cloud services and the requirement will be given by the end client

S.No.	Clause No	Page No		Clarification Sought	EdCIL Response
39	7.6 Cloud Advisory Service	44	Migration assessment services: Supplier will design a successful migration roadmap based on application dependencies, suitability, and readiness – while ensuring cost-performance optimization is considered the moment you are ready to migrate your servers and applications to the cloud.	Please provide the details of the application to be migrated for commercial/Solution purpose.	No Change, this is a Rate contract of cloud services and the requirement will be given by the end client
40	7.6 Cloud Advisory Service	44	iv: Cloud Security Audit Services: Supplier will Identifying the potential security vulnerabilities. how to prevent future attacks using audit tools. Suggest and develop strategies for protection from attacks and take measures against potential failures, by using trending security and monitoring tools with proficient automation.	What are the third-party tools client is expecting?	No Change, this is a Rate contract of cloud services and the requirement will be given by the end client
41	7. SCOPE OF WORK	39	II. The Supplier should provide at least one dedicated technical resource to EdCIL for preparing the technical solution and proposals based on the client requirement.	Can't we provide remote resource?	Refer to Corrigendum 1 Point 2
42	7.7 Cloud Capacity Building Services	45	I: Supplier will provide online and offline training on cloud services mentioned in technical compliance of Annexure.	Can't we provide remote trainings.	No Change.

S.No.	Clause No	Page No		Clarification Sought	EdCIL Response
43	9.14 Annexure N – Technical Compliance for CSP Services	79	Compute: Must support variety of operating systems including: Linux, Ubuntu, Windows Server, Red Hat Enterprise Linux, SUSE Linux Enterprise Server, openSUSE Leap, Fedora, Fedora CoreOS, Debian, CentOS, Gentoo Linux, Oracle Linux, and FreeBSD	If openSUSE Leap, Fedora, Fedora CoreOS, Gentoo Linux, Oracle Linux, and FreeBSD are also required? Request you to mention only required OS.	No Change.
44	NA	NA	NA	if there are some requirements to go for third party services who will procure that, Client or Bidder?	No Change, this is a Rate contract of cloud services and the requirement will be given by the end client
45	NA	NA	NA	There is no list has been given for Required Cloud Services, please provide a BOQ.	No Change, this is a Rate contract of cloud services and the requirement will be given by the end client.
46	Pre-Qualification Criteria	67	The Bidder (in case bidder is the authorize partner of CSP) should have minimum Average Annual turnover of at least Rs. 50 Cr for last three financial years i.e., 2017-18, 2018-19 & 2019-20.	Request to change the Average Turnover Requirement for MSME to 35 CR for last 3 financial year	No Change.

S.No.	Clause No	Page No		Clarification Sought	EdCIL Response
47	FORM-1 SUMMARY OF FINANCIAL BID	95	Disaster Recovery Services	For cost of replication tool, providing fixed cost per month is not possible as it depends upon the storage that will be required for replication & that cannot be fixed per month. Please clarify on Unit of measurement for this.	This only for the tool cost, the storage cost is discovered separately in the RFP from Part A.
48	FORM-1 SUMMARY OF FINANCIAL BID	95	Migration Services	For Database & non-database servers in Migration, we assume that Fixed cost to be provided is only the Manpower Charges per VM required. Please Clarify	Refer to the section Part Two: Commercial bid, Point 3. Part B point 2. Migration services
49	FORM-1 SUMMARY OF FINANCIAL BID	96	Migration Services	For Database & File Storage in Migration, please clarify what is Fixed charge per GB. As it depends on which type of Database & File storage is required.	No Change, this is a Rate contract of cloud services and the requirement will be given by the end client.

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50	9.11	75	<p>5 Marks – Revenue Generation Model with EdCIL</p> <p>10 Marks – Go-To Market Strategy along with EdCIL Team</p> <p>10 Marks – Works in Education Sector in past 3 year</p> <p>5 – Capability of the bidder and CSP</p> <p>10 Marks – Company Strength in Pan India and International client</p>	Requesting more clarity and expectation on this ask	The approach methodology for each point mentioned in the RFP clause 9.11 (page no. 75) has to be provided during the technical presentation of the respective bidders.
51	8.6	49	<p>Payment to the Supplier shall be made in Indian Rupees through account payee cheque / NEFT / RTGS, Payments will be done only on the back-to-back basis on receipt of the related payment/funds from the end client, subject to acceptance of the deliverables from the end client as per the submission of the required document.</p>	We request you to change the payment terms from Back-to-Back to Direct from EDCIL to vendor as the commercial contract will be between EDCIL to vendor and not end client	No Change.
52	6.13 Evaluation Process:	<p>Pg: 33 (6.13.3 Phase II - Evaluation of Commercial bids:) Point No:V</p>	<p>EdCIL will empanel the CSPs (in case the bidder is CSP) or only one authorized partner of each CSP. The</p>	Please clarify only one authorized partner of each CSP Empanel or more if more than one CSP partner prices are lowest i.e. L1 or L2.	No change. Refer to the section 6.13.3 Phase II - Evaluation of Commercial bids (V)

S.No.	Clause No	Page No		Clarification Sought	EdCIL Response
53	9.11 Annexure K - Technical Evaluation Criteria:	Pg: 72, Point No:4	The Bidder should have Cloud Service Projects of Central Government/ State Government/ PSUs in the last three financial years. (i.e., from 01.04.2018 to the bid submission date)	Request you to, kindly consider Private Organization Work Experience/Order for Cloud Services also.	No Change.

Corrigendum 01

NIT No- Ref. No: EdCIL/DES/RFP/RC/CSP/2021/01

Name: Empanelment of MeitY Empanelled CSPs or their Authorized Partner for offering Cloud Services

S. No.	Clause No.	Page No.		Amendments/Changes
1.	9.11, Annexure K, Technical Evaluation Criteria	74	The Bidder should have Cloud service Projects from State or Centre Govt. university or from any Institutions of National Importance in the last three financial years. (i.e., from 01.04.2018 to the bid submission date) <ul style="list-style-type: none">• 0 Projects: No Marks• >=1 project: 2 Marks• >=2 projects: 5 Marks• >=3 projects: 10 Marks	The Bidder should have Cloud service Projects from State/Centre Govt. university/ Institutions of National Importance/Institute with NIRF 2020 ranking in the last three financial years. (i.e., from 01.04.2018 to the bid submission date) <ul style="list-style-type: none">• 0 Projects: No Marks• >=1 project: 2 Marks• >=2 projects: 5 Marks• >=3 projects: 10 Marks
2.	7.1 General	39	II. The Supplier should provide at least one dedicated technical resource to EdCIL for preparing the technical solution and proposals based on the client requirement.	II. The Supplier should provide at least one dedicated technical resource to EdCIL at EdCIL Corporate office/Remote location for preparing the technical solution and proposals based on the client requirement. In case bidder is providing the resource at EdCIL corporate office then EdCIL will provide only work station cabin space to the resource.
3.	7.1 General	39	III. EdCIL and EdCIL's end client requires server, storage, database, network bandwidth, and relevant operating system and other services on fully secured	III. EdCIL and EdCIL's end client requires server, storage, database, network bandwidth, and relevant operating system and other

			cloud environment designed in such a way that guarantee zero data loss	services on fully secured cloud environment designed in such a way that guarantee zero data loss as per the Miety Guidelines.
4.	7.1 General	39	VII. The CSP / Supplier should provide all variants of cloud service as mentioned in the Technical Compliance sheet in Annexure N and Annexure O– Infrastructure as a Service (IaaS), Platform as a Service (PaaS) and Software as a Service (SaaS).	Clause Removed

Extension of Dates

Timelines for bidding has been revised as follows:

S.No.	Event	Revised Date & Time
1.	Document Download/Sale End Date and Time	Date: 09-09-21 15:00 Hrs
2.	Last Date and Time for receipts of Bids	Date : 09-09-21 Time : 15:00
3.	Opening of Technical Bids	Date : 09-09-21 Time : 16:00