

## Pre Bid query Response

**Tender Name :** Selection of system integrator for “implementation of Vidya Samiksha Kendra in Ladakh”

**Tender No:** EdCIL/DES/VSKLADAKH/2023

S.No.	Company Name	Section No.	Page No.	Clause as per RFP	Clarification Sought	Response
1	GBS Tech	CHAPTER-VI (Eligibility and Bid Evaluation) 6.2 Eligibility Criteria: on Page 52 - 54	Page 52-54	bidder should have positive net worth in each of the last three financial year i.e., 2020-21, 2021-22 and 2022-23.	Due to Covid Pandemic, most MSME would have problems meeting this criteria. So this point indirectly is Against the MSME companies trying to apply for this project. For maximum MSMEs like us, the recovery from Covid happened since the last 1 or 1.5 years. So we should be given a chance to apply for this tender by relaxing this criteria. We request that if a company is NETWORTH Positive as on date, they should be allowed to bid. You can create this condition for MSMEs only if you want - but atleast give us a fair chance to bid for this project.	No Change
2	GBS Tech	TECHNICAL EVALUATION on Page 56-57	Page 56-57	Point 3  Bidder should have experience of successfully completing one Vidya Samiksha Kendra/Command Control Center of project value not less than 2 Crore in any	Why value of 2 Crore has been asked for in this point ?  Anyone doing multiple Control Command Projects will have good experience of implementing VSK in Ladakh also, even if they have done previously project for Control Command Centre of value 1 Crore	Refer Corrigendum -02

				<p>Central/State Govt./autonomous bodies during the last 3 years as on bid due date.</p>	<p>also.</p> <p>This point seems to be BIASED.</p> <p>Please allow Control Command Centre projects of 50 Lacs or above to be eligible for this project application because mostly Control Command Projects are split into different tenders and different vendors get different aspects of building Control Command Center - so achieving value of 2 Crore becomes a problem even though the company has good experience of doing Control Command Center projects in the past.</p>	
3	GBS Tech	TECHNICAL EVALUATION on Page 56-57	Page 56-57	<p>The bidder who scores minimum 70 marks in the technical evaluation shall be declared as technically qualified bidder and those shall be notified for opening of their financial bid</p>	<p>The statement in tender says "The bidder who scores minimum 70 marks in the technical evaluation shall be declared as technically qualified bidder and those shall be notified for opening of their financial bid"</p> <p>The Minimum Marks required should be reduced to 50 Marks for Technical Qualification - else too much dependence would be on Technical Presentation which could be biased as it completely depends on EdCIL to allocate marks during the Technical Presentation</p>	No Change

4	LEXA STREAM PRIVATE LIMITED	-	-	-	<p>With the present Technical Evaluation Criteria, a Bidder meeting the 2nd Slab in the criteria only reaches up to 50 Marks and would need 20 Marks ( out of 25 Max Marks ) in the Technical Presentation round. Since the Technical Presentation marking is Subjective and in the hands of EdCIL, this could create an unfair practice designed to award the project to a Pre-Selected Bidder.</p>	No Change
5	LEXA STREAM PRIVATE LIMITED	-	-	-	<p>In the Technical Evaluation process, 25% Marks are assigned to the Technical Presentation round. Usually, around 10-15% is only allocated to Technical Presentation, in order to allow Bidders a neutral environment and to get qualified based on their Experience and Capability (determined by Documentary proof). Hence, the Technical Qualification limit should be reduced to 50-55 Marks in order to align with the standard process</p>	No Change

6	BLACK BOX Network Services India Pvt. Ltd.	Page-16/Chapter-V/Technical Specifications/2. Multiview software	Multiview software	Multi display system Management software, capable of displaying multiple inputs simultaneously on Display system. Capable of display system as single logical screen, capable of resizing & re-locating multiple input displays on the Multi display system, Should support Drag & Drop of Screen etc. All necessary Cables & Connectors to be provided. Should Support of Single Input or multi inputs on single screen. Multiview software solution should be provided for Vidya Samiksha Kendra	Drag and drop to be considered using the software for layout changes, also browser feeds as input to be asked using same network.	Source layout should be managed with drag & Drop features using the software for layout changes, further browser feeds as input to can be provided via direct feed or through HDMI input source to the software for Layout management.
7	BLACK BOX Network Services India Pvt. Ltd.	Page-16/Chapter-V/Technical Specifications/2. Multiview software	Multiview software	Multi display system Management software, capable of displaying multiple inputs simultaneously on Display system. Capable of display system as single logical screen, capable of resizing & re-	Request to mention distance of each Inputs as there will be limitation of distance using cable hence to consider the TX and RX, we need more clarity.	All the system is considered in same room. The layout of the room is in the corrigendum-02. However, if Tx and Rx are required, The bidder need to provide the same for smooth

				<p>locating multiple input displays on the Multi display system, Should support Drag &amp; Drop of Screen etc. All necessary Cables &amp; Connectors to be provided. Should Support of Single Input or multi inputs on single screen. Multiview software solution should be provided for Vidya Samiksha Kendra</p>		functioning of the VSK.
8	BLACK BOX Network Services India Pvt. Ltd.	Page-34 43-Inch Full HD Professional Display for CCTV output	System Android version	Android 9 or better	Kindly consider OS / WebOS as these are professional display, android is open source and can be accessed by any visitor. To get more secured, add OS as webos	Refer Corrigendum -02
9	LG Electronics India Private Limited	Videowall (Active LED )	Viewing Angle	H: 160 degree; V:120 degree	H:160 Degree, V:150 Degree Minimum ideal for Control Room Application	No change
10	LG Electronics India Private Limited	65 Inch Interactive Flat Panel for Display of VSK	OS	Android 9.0	<p>Android 11 or Better as its latest and available with all reputed makes</p> <p>Please add Inbuilt OPS Slot &amp; OPS Player option to have dual OS option which will remove all limitation related to additional features and application if required in near Future</p>	Refer Corrigendum -02

11	LG Electronics India Private Limited	43 -Inch Full HD Professional Display for CCTV Output	System Android Version	Android 9 or Better	Please allow OS option Android/WebOS for Secured application	Refer Corrigendum -02
12	Globus Infocom Pvt Ltd	1	Video wall (Active LED)	Required LED wall Size (W x H) mm: Width 15.7 feet / 4.8m or more and Height 5.5 feet / 1.69 m or more	Kindly replace required LED wall size with Width: 14.7 feet / 4.4 m or more and Height: 4.72 feet / 1.4 m or more, as due to availability of less height on site the	No change
13	Globus Infocom Pvt Ltd	23	65 inch Interactive Flat Panel for display of VSK at Director Office.	OS : Android 9.0 or Better	Kindly consider Android 13, instead of Android 9 as latest Operating system is available in market	Bidder can give the higher specification.
14	Globus Infocom Pvt Ltd	26	43-Inch Full HD Professional Display for CCTV output		Kindly add 4mm tempered glass for protection in display to get a professional and durable product.	No change
15	Globus Infocom Pvt Ltd	48 TB NAS for data storage	19, 20 and 21		Specifications For Windows based NAS Processor: 1 x Intel Xeon Silver 4309Y 2.8GHz 8Core or Better Memory: minimum 32 GB RAM. Upgradable upto 1TB Disk Drive Bay: HDD bays: Minimum 12 x 3.5-inch SAS/SATA (HDD/SSD) Storage capacity: Usable Storage (RAID 6) of 48TB RAID Controller: Hardware Raid	No change

					<p>Controller with 8GB Cache</p> <p>Network Ports: Dual port 1GbE BASE-T Adapter + Dual 10G Base-T ports</p> <p>Power Supply: Redundant hot plug Power supplies.</p> <p>System Security: 1) Should have a cyber resilient architecture for a hardened design for protection, detection &amp; recovery from cyber attacks - Cryptographically signed firmware, UEFI Secure Boot and Secure Start support, Secure Erase, Immutable Silicon Root of Trust, System Lockdown, FIPS 140-2, TPM 1.2/2.0, NIST SP 800-147B and NIST SP 800-155 (“BIOS Integrity Measurement Guidelines”)</p> <p>2) Shall provide dynamic system lock down server to prevent malicious attacks against embedded firmware and configuration drift in your datacenter without need to reboot the system</p> <p>3) Shall provide Chassis Intrusion detection even when no power is available.</p> <p>Pre-failure Alerts: Should provide predictive failure monitoring &amp; proactive alerts of actual or impending component failure for fan, power</p>	
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					<p>supply, memory, CPU, RAID, NIC, HDD.</p> <p>Management: The Systems Management software should provide Role-based security. Shall support Real-time out-of-band hardware performance monitoring &amp; alerting, Agent-free monitoring, driver updates &amp; configuration.</p> <p>Industry standard compliance: Manufactured with quality standards ISO 9001:2015, Compliance to Safety of IT Equipment : IEC 62368, Standards for EMC (Electro Magnetic Compatibility) : EN 55035 Class A and RoHS: EN IEC 63000 and ENERGY: Commission Regulation (EU) No. 2019/424 or better Warranty: 3 years On-site comprehensive warranty with 24x7x365 remote hardware support. Part Replacement on Next Business Day.</p>	
16	Gem Query	Terms and Conditions			<p>PLS ALLOW OEM ONSITE SERVICE AS PER GEM GTC AND IT SAYS OEM OFFERING OEM ONSITE WARRANTY DOESNT REQUIRES OFFICE IN J&amp;K.</p>	<p>The authorized service center in J&amp;K have been asked for immediate resolution of complaints (if any) in difficult terrain of Ladakh during the warranted AMC period.</p>



17	Gem Query	Terms and Conditions			Sir please share application? how will u play the content & control the display ?	The video controller for video wall and mini PC for IFP has been asked in the BOQ & tender document for control of display and playing the content. Please refer tender document
18	Gem Query	Terms and Conditions			Sir please share structure specifications ? who shall provide structure ? same will be pole mounted or wall mounted ?	The video wall shall be installed indoor on the wall with required mounting as per the need of site. The photographs of site is in the corrigendum
19	Gem Query	Terms and Conditions			how will u control the display & which content will u play ? how will u send this content to the display.	The video controller for video wall and mini PC for IFP has been asked in the BOQ & tender document for control of display and playing the content. Please refer tender document
20	Gem Query	Terms and Conditions			WHERE TO QUOTE FOR CONTRACT STAFF REQUIRED IN THIS BID.	Please refer financial bid of the tender document

21	Gem Query	Terms and Conditions			Pls share estimated cost ?	Please submit your prices as per the BOQ of bid
22					SIR THERE IS NO MAJOR SCOPE OF WORK IN J&K, SO NO OEM POSSESS SERVICE CENTRE THERE EXCEPT THE LOCAL BIDDERS / LOCAL RESELLERS / CONTRACTORS. THIS WAY BID IS GETTING RESTRICTED TO JUST LOCAL SUPPLIERS. WE REQUEST YOU TO BE FAIR AND TRANSPARENT.	The authorized service center in J&K have been asked for immediate resolution of complaints (if any) in difficult terrain of Ladakh during the warranted AMC period.
23					Please mention exact size since there is a lot of discrepancy in sizes ? please mention exact size. Since GEM bid mention different size & ATC mention different size. Pls clarify	Please refer tender document
24					Please mention installation location ?	The installation location will be within the 10 km range of Department of School Education, Leh

**CORRIGENDUM -02**

S.No	Tender Page No	Tender Clause Reference	Original clause	Revised Clause
1.	Page No 56-57	Technical Evaluation Point 3	Bidder should have experience of successfully completing one Vidya Samiksha Kendra/Command Control Center of project value not less than 2 Crore in any Central/State Govt./autonomous bodies during the last 3 years as on bid due date.	<p>Bidder should have experience of successfully completing one Vidya Samiksha Kendra/Command Control Center of project value not less than 2 Crore in any Central/State Govt./autonomous bodies during the last 3 years as on bid due date.</p> <p><b>For MSME/NSIC registered Bidder</b></p> <p>Bidder should have experience of successfully completing one Vidya Samiksha Kendra/Command Control Center of project value not less than 1.5 Crore in any Central/State Govt./autonomous bodies during the last 3 years as on bid due date.</p>
2.	Page 34 and 100	Technical specification of 43-Inch Full HD Professional Display for CCTV output And Technical compliance of 43-Inch Full HD Professional Display for CCTV output	<p><b>System Android Version:</b></p> <p>Android 9 or better</p>	<p><b>System Version:</b></p> <p>Android 11/WebOS/Tizen/Roku OS/Harmony OS or better</p>
3.	Page no 31 and 96	Technical Specifications of 65 inch Interactive Flat Panel for display of VSK at Director Office at Page No 31 and Technical compliance Sheet of 65 inch Interactive Flat Panel for display of VSK at Director Office at Page No 96	<p><b>System OS:</b></p> <p>Android 9 or better</p>	<p><b>System OS:</b> Android 11 or better</p> <p><b>Added: Minimum Specifications of OPS</b></p> <ul style="list-style-type: none"> <li>• i5,11<sup>th</sup> Generation Processor or better,</li> <li>• 8 GB RAM,</li> <li>• 512 GB SSD,</li> <li>• Windows -10 Pro or latest.</li> <li>• OPS should have valid BIS.</li> </ul>



**The Revised date and time of the RFP will be as follows:**

<b>S.No</b>	<b>Event Description</b>	<b>Date and Time (as per Tender document)</b>	<b>Revised date and Time</b>
1.	Last Date and Time for receipts of Bids	22.04.2024 upto 15:00 hrs	29.04.2024 upto 15:00 hrs
2.	Date and Time of Opening of Technical Bids	22.04.2024 at 15:30 hrs	29.04.2024 at 15:30 hrs

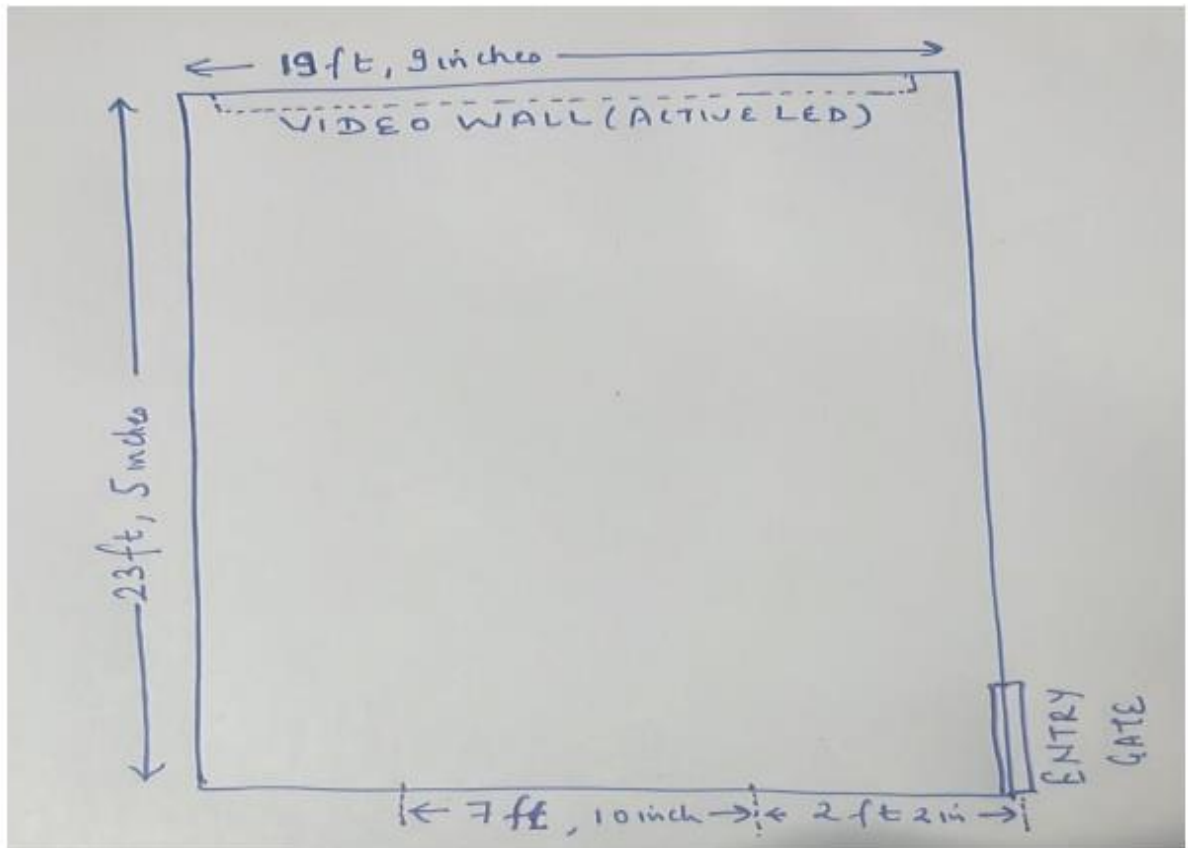
Note: All others terms and conditions of the tender document will remain same.

**Sd/-**  
**Chief General Manager**  
**(DES)**

## PHOTOS OF THE VSK SITE

**Note:** EdCIL reserves the right to change the location/ site of VSK as per the discretion/direction of end client.





**Note:** The height of the room is 8 ft 10 inch below the beam of the roof. The measurement is indicative in nature and may have the deviation upto  $\pm 10\%$ .